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What emerging and lasting trends during and after lockdown in France?



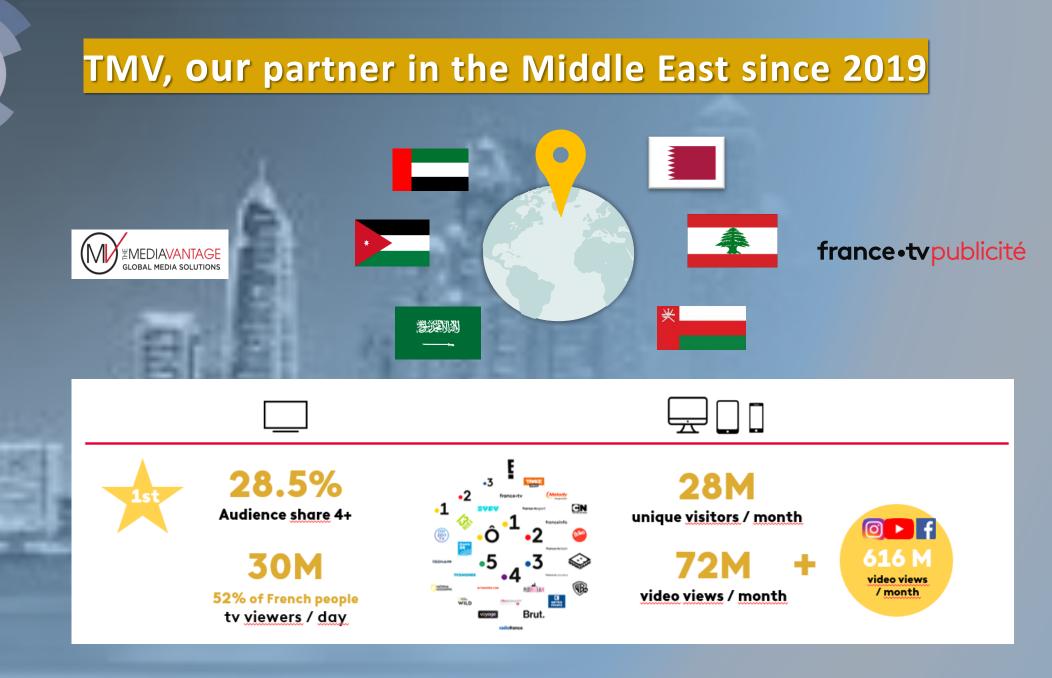
Wissam SAHRAOU International Marketing and Sales Director

Laetitia SAMPIC International Sales Manager

JUNE 2020

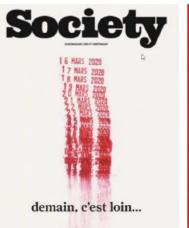
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Covid-19 crisis: what's next?

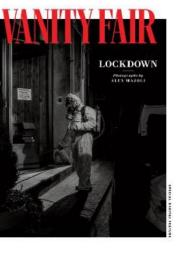




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a and another present on the sector and a



Introduction: France during lockdown

Covid-19 : economic, media and advertising **impacts**

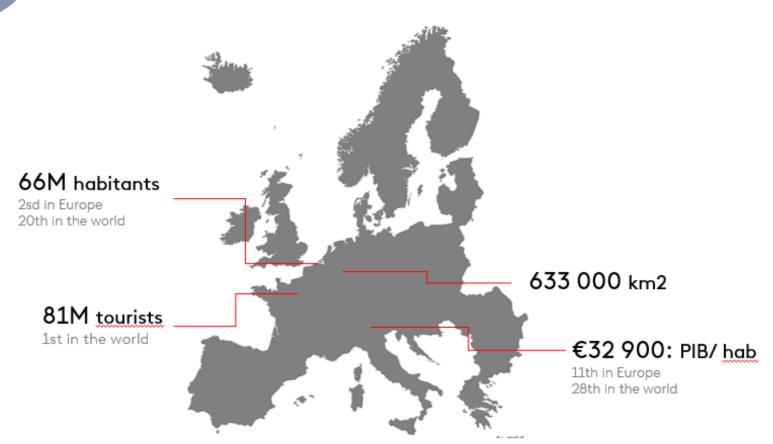
Recovery or new era?

The new aspirations and requirements of French consumer

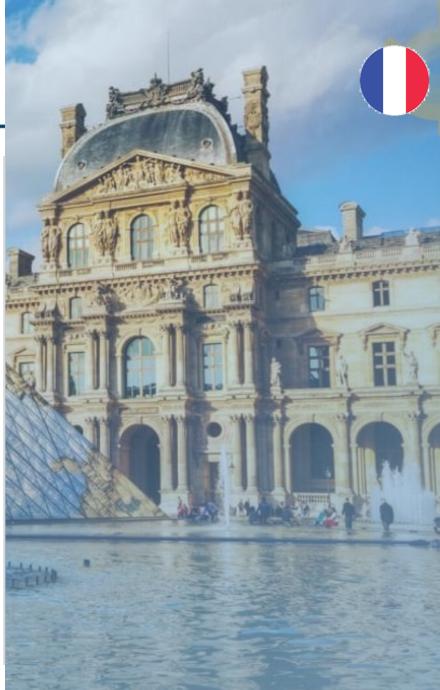
Conclusion: FranceTV Publicité, being useful, supporting you in reviving your activity and communicate effectively

Introduction: France during lockdown

A quick overview



Source: touteleurope.eu



Covid19: what's the situation in France?



Sanitary measures, what's new in French daily life?

THE FRENCH ECONOMY HEAVILY IMPACTED

-8%

AN IMPACT ON THE TV MARKET IN 2020

Decrease of about

-20%

NUMBER OF WEEKS OF LOCKDOWN

FINANCIAL SUPPORT FROM THE STATE FOR FRENCH PEOPLE AND COMPANIES TO MAINTAIN THE ECONOMY

of employees whose salary is paid by the State

Sources: Kantar - Covid-19 Monitor - March 2020 // Cahier des Médias - impact of the current health crisis (covid-19) on the advertising market, April 17, 2020

Covid-19 : economic, media and advertising **impacts**



The lockdown's impact on French savings



What you wish to do as soon as the lock-down is over



A raise in TV media consumption THE PREFERRED MEDIA television the most reliable source of **TV RATINGS AT THEIR HIGHEST IN FRANCE** information on coronavirus ahead of AN INCREASE IN TV CONSUMPTION OF MORE THAN ONE HOUR doctors Daily reach Viewing time per day **4H34 82,2%** +10 pts / +13% +1h08mn / +34% vs 2019 vs 2019

Source: Médiamétrie - Médiamat - Weeks \$12-\$19 2020 vs 2019

Successfull audiences since the lockdown for

France TV

Indicators on the rise from the first week

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viewing time4+

61,3%

+19 min vs 2019

Reach 4+ on TV

+10 pts

france 2

+40%

VS 2019

registers strongest growth of viewing time among the channels France.tv at the top on the digital!

vidéos viewed on weeks from 30/03 to 05/04

+21%

vs. weekly average pre-lockdown

Source: Médiamétrie - Médiamat - Period S12-S19 2020 vs 2019 // estat straming - PC + Mob + Tab + IPTV (excluding orange IPTV, SFR, Numéricâble and Canal+)



France Télévisions fulfilled its primary role of service and social utility with the citizen

Entertainment

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04

03

has adapted to the situation with 5 priorities

01

02

News & proximity

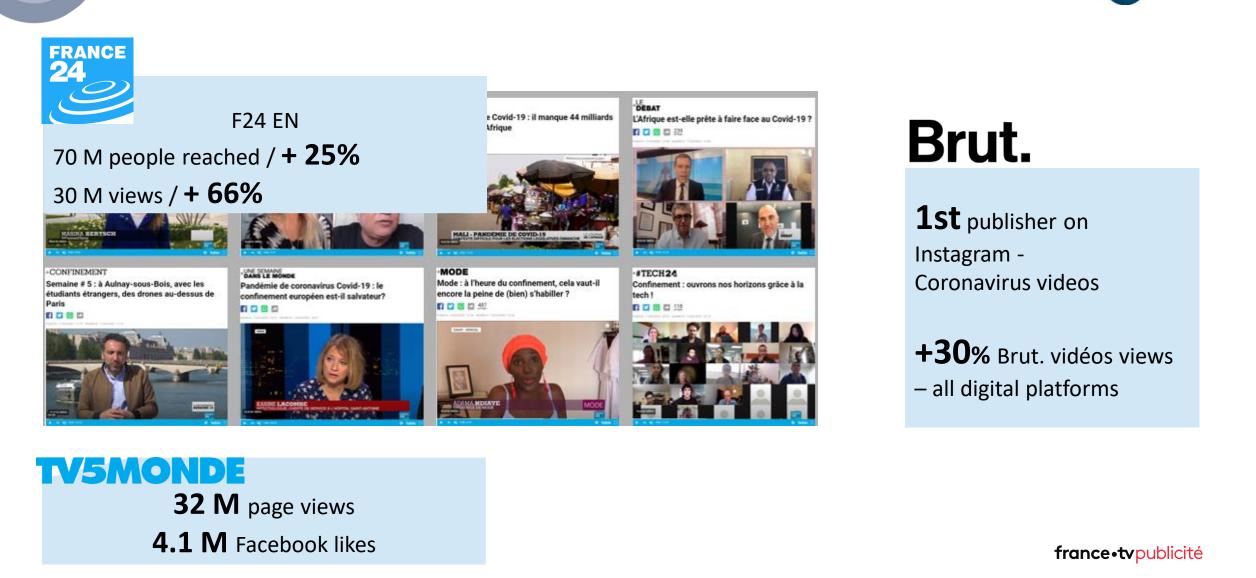
Decryption

Education & culture

Priority to information & decryption

News reports on +2 and +3 reach 19,6 M viewers every day

The role of other French media aired abroard



The impact on TV investments

2020, the coronavirus is shaking up the tourism sector

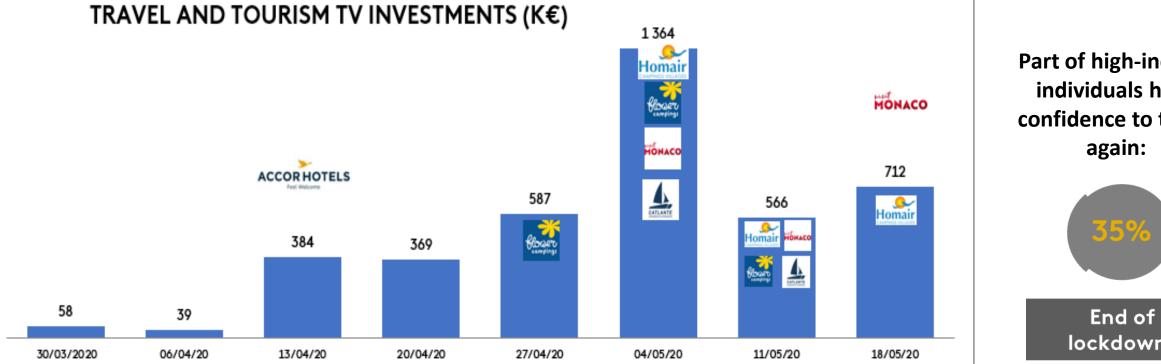
-<mark>27%</mark>

Media investments in France over the 1st quarter 2020 vs 2019



Number of travel/tourism advertisers 1st Q 2020 vs 2019

And the start of a recovery



Part of high-income individuals have confidence to travel

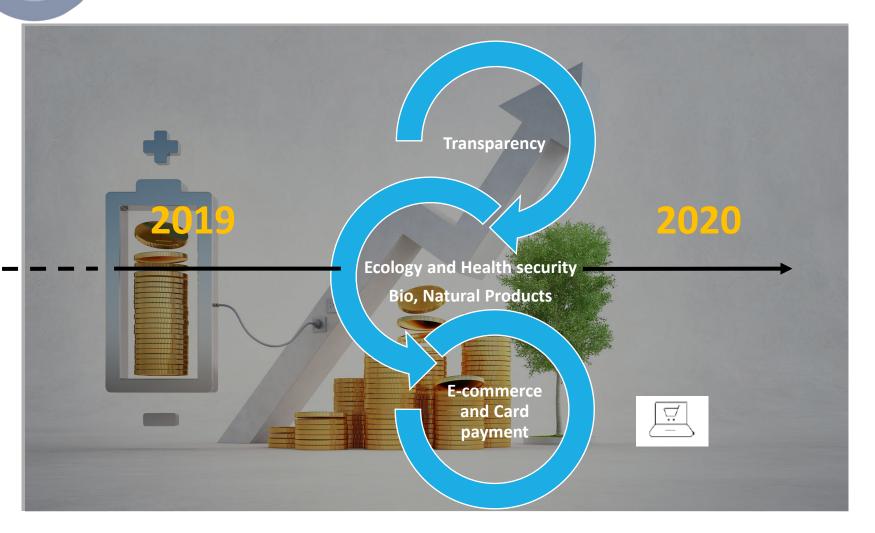


lockdowns

Recovery or new era?

The new aspirations and requirements of French consumer

The crisis: booster for emerging consumer trends



80% of French people intend to consume more "responsibly" after lockdown

43% admit they are eager to rediscover the pleasure of consuming

The challenge of corporate social responsibility and its effect on brand image

April 2020: Health protocol Ekoklean on demand service

> A fully **aligned communication** strategy as a precondition **for value creating** communication

May 2020: Airbnb to Separate One-Quarter of Its Employees Worldwide

> "We are collectively going through the most painful crisis of our lives," said Brian Chesky, co-founder of the housing reservation platform.

Which challenges in 2020-2021?

The quest for pleasure and sense

Consumer expectations and requirements towards brands

Responsible consumption

Brand communication topics

Reinforcement of corporate social responsibility

French people in favor of advertisment!





67% of French people appreciate that brands continue to communicate during Covid-19 crisis

65% say that the reaction of brands during the crisis will have a positive impact on their future purchasing decisions **KANTAR**



8% of French people believe that brands must stop advertising during the crisis

Sources: Kantar Media and Ipsos

New brand communication territories: French expectations and examples

Communicate differently for more positive impact and effectiveness

<mark>67%</mark>

"Talk about the usefulness of the brand in the new daily life"

Decathlon develop a home workout app



<mark>62%</mark>

"Inform about efforts to deal with the situation"

59%

"Adopt a reassuring tone"



"Communicate on brand values"



Burger King unveils the Whopper recipe

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Source: Kantar

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more than ever with brands



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#Responsible Company

engaged during the crisis



of French people believe that public channels are the most legitimate channels to broadcast solidarity messages.

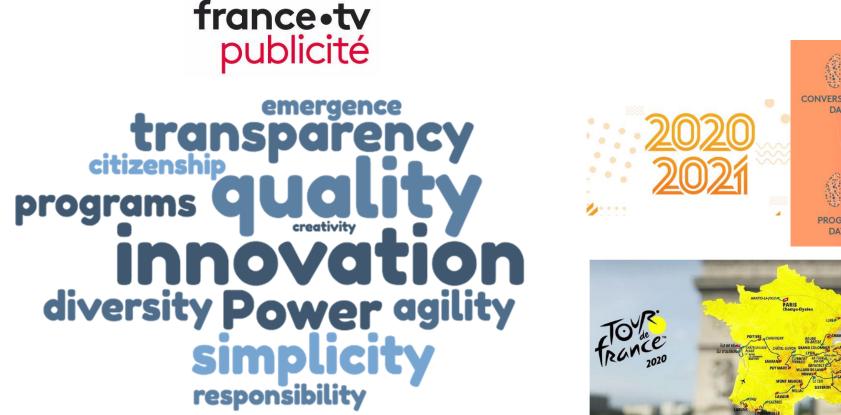
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Source: Iligo - 6 to 9 April 2020 – 50 respondants 18-69 years old –results of 5 brands that have communicated with this offer

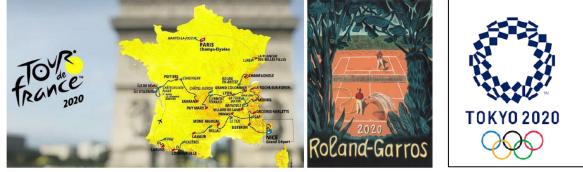
92%

Conclusion: FranceTV Publicité, being useful, supporting you in reviving your activity and communicate effectively

Our ambition: being useful, supporting you in reviving your activity and communicate effectively!







MORE THAN EVER WITH YOU!

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THANK YOU, STAY SAFE AND SEE YOU SOON

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